

Give the Gift that's ALWAYS needed!!!

Project Share donations are tax-deductible.

More details on back page.

Help the Elderly and Disabled Stay Warm this Winter.



Huntsville Utilities is working for you It's Just Gotten Cheaper.

The Western Union® Speedpay® Service Convenience Fee* has been lowered to

This service allows Huntsville Utilities' customers to pay their utility bill by credit or debit card. Paying your bill is easy and can be done any time, by phone or online.







Simply call 1-877-429-4131 or visit us online at www.hsvutil.org and click on *My Utilities*. Choose *Pay By Credit Card* as your payment method. Speedpay® currently accepts payment by MasterCard®, Visa® and Discover®.

Paying your utility bill has never been easier!!! Additional payment methods include:

Bank Draft - Enter your bank account information in My Utilities, to take advantage of the FREE one-time or recurring Bank Draft payment options, 24 hours a day. You may also set up a Bank Draft by calling 256-535-1200 with your utility and bank account numbers. If assistance is needed, please speak to a Customer Service Representative. There is no fee when using this option.

Convenience Pay - Payments may be made at Western Union® locations participating in Convenience Pay. Simply take your Huntsville Utilities bill or provide your account number to the participating Western Union® agent. A \$1.00 convenience fee will be charged for this service*.

Walmart - Payment may be made at any local Walmart® location. To make a payment at Walmart® you will need your account number and either cash, a PIN-based debit/credit card, or a Walmart® MoneyCard. Walmart charges a fee of \$0.88 or \$1.88 according to the date chosen for Huntsville Utilities to receive your payment.

Mail, Drop Box and In-Person - Huntsville Utilities maintains these three traditional payment methods. Payments can be mailed to HUNTSVILLE UTILITIES, HUNTSVILLE, AL 35895, or dropped in one of thirteen payment drop boxes. If you prefer to pay in person, Huntsville Utilities Customer Service Centers are located downtown on Spragins Street and on Jordan Road with Drive-Thru locations at Pulaski Pike and Jordan Road.

For additional information, visit www.hsvutil.org/customer-service/how-to-pay-bill.



During the 2013 heating season, 950 families received an average of \$183.55 in utility assistance.

- * Contributions are tax-deductible
- * 100% of your donations go directly to those in need.
- * Participants must be 62 years of age or older, AND meet income eligibility requirements, OR be certified disabled AND meet income eligibility requirements. The Salvation Army screens applicants for eligibility following the Alabama Department of Human Resources or Department of **Economic & Community Affairs guidelines.**

Follow us on Facebook and Twitter.







Visit Huntsville Utilities' website at

www.hsvutil.org

Huntsville Utilities is a publicly-owned, not-for-profit utility serving electric, natural gas and water customers in Huntsville and Madison County, Alabama.

Huntsville Utilities is an equal opportunity residential utility service provider. We do not discriminate in the terms, conditions, or provision of services based on race, color, religion, sex, disability, familial status, or national origin,

Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.